Welcome guide for international students of Hainaut

pôle hainuyer

2021-2022 Academic Year

Welcome guide for international students of Hainaut

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Pôle hainuyer

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Word of the editor

Dear student,

You have chosen to spend your mobility for studies or traineeship in a higher education institution member of the Pôle hainuyer. The latter is a structure which gather higher education institutions of the Province of Hainaut in Belgium.

We are very happy to welcome you here and we will do our best to ensure your mobility experience is as profitable and pleasant as possible.

This guide you are holding now provides useful information and advice that will make it easier to prepare your journey and ensure your stay runs smoothly.

You are now ready to discover a new living environment. Many questions probably play on your mind : who to get in touch with upon your arrival… and before your departure ? How can you travel to the host city by public transport ? How should you book your accommodation ? What kind of insurance do you need to subscribe ? We will try to answer those questions to the best of our abilities in this document.

You will find a check list with all you need to do before, during and after your stay, an excellent way to make sure that only good surprises will await you here !

This guide also includes tips that will help you to discover a few cities of Hainaut. Read it before you leave and take it with you !

Looking forward to greeting you in person, we wish you a happy reading and welcome you already.

The co-chairs of the Pôle hainuyer :

P. DUBOIS
Rector of
Mons University

P. DECLERCQ
Director-Chairman of
the HELHa

1. Belgium in brief

Bordering on The Netherlands in the north, Germany and the Grand Duchy of Luxembourg in the east, France in the south and the North Sea in the west, Belgium covers a surface of 30,528 km² with a population of some 11.000.000 inhabitants.

As a founding member of the European Union (EU) Belgium welcomes, in its capital Brussels, the headquarters of many European (including the European commission and the European parliament) and international organisations (such as the headquarters of the North Atlantic Treaty Organisation NATO).

Belgium is a constitutional and parliamentary monarchy that has been independant in 1830. His present King is Philip I. As a federal state, it includes three Regions (the Walloon region, the Flemish region and the Brussels-Capital region) and three Communities (the French community also called Wallonia-Brussels Federation, the Flemish community and the German-speaking community). Dutch is spoken in the Flemish region; the northern part of the country whereas French is spoken in the Walloon region, in the south. In eastern districts, the main language is German. In Brussels, the capital of Europe, 80% of the 1,300,000 inhabitants of the city are French-speaking. English is also used by many inhabitants of the country.

Belgium is composed of ten provinces including the province of Hainaut, where you will be welcomed. Located in the Walloon region, the capital of the province of Hainaut is Mons and the major other cities are Charleroi, La Louvière, Mouscron and Tournai.

Among the most famous, widely recognised Belgians are the singer/song-writers Jacques Brel and Stromae; the singer Alice on the Roof; the actors Benoît Poelvoorde and Matthias Schoenaerts; the writers Amélie Nothomb, Georges Simenon (Commissaire Maigret), Maurice Maeterlinck (awarded the Nobel Prize in Literature in 1911) ; the godfathers of comic book writing : Franquin (Gaston Lagaffe), Hergé (creator of Tintin), Morris (Lucky Luke) and Peyo (The Smurfs); artist and caricaturist Pierre Kroll (whose drawings can be found in this brochure); the film directors Jean-Claude Van Damme, Jaco Van Dormael, Jean-Pierre and Luc Dardenne; the painters James Ensor and René Magritte, and the sports stars David Goffin (tennis), Eden Hazard (football), and Nafissatou Thiam (athletics).

Belgium is also the country of chocolate, beer and of course mussels served with French fries ! It is a friendly country that offers plenty of historic, artistic, gastronomic, architectural and natural treasures that we invite you to discover.

2. Education

/ Higher Education in the Wallonia-Brussels Federation /

The European higher education area (EHEA), which came out of the Bologna process, is known for promoting and facilitating mobility through the structures it has put in place, which :

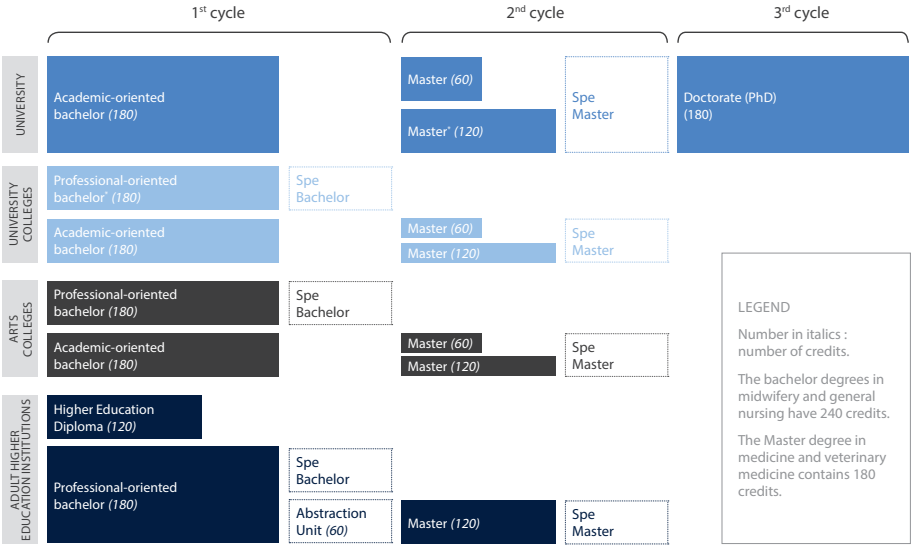
- establish a **system enabling the comparison of qualifications** ;
- are founded on **3 levels, or cycles, of higher education studies**.

The Wallonia-Brussels Federation has more than **120 higher education institutions**, offering four different types of education : **Universities (U), University colleges (HE), Arts colleges (ESA) and Adult higher education institutions (EPS)**. They offer qualifications such as higher education diplomas, academic-oriented Bachelor's degrees and professional-oriented Bachelor's degrees, Master's degrees and PhDs corresponding to three study cycles.

The European Credit Transfer System (ECTS) enables and encourages student mobility.

A credit is a unit of the work completed by a student within the framework of their different learning activities (teaching, supervised work, work placements, individual and group work, studies, research, etc.), which are grouped together in the teaching units of students' study programmes (1 ECTS = 0,5 US credit). One full academic year represents a workload of 60 credits, with one credit representing 30 hours of work.

Higher Education in the Wallonia-Brussels Federation (not including bridge programmes)



/ The Pôle hainuyer, a Higher Education Hub /

The Pôle hainuyer groups together 35 partner institutions. It offers nearly 650 initial and continuing education programmes (from Bachelor to PhD), covering 21 fields of study, throughout the province of Hainaut.

The Pôle hainuyer is one of five academic centres put in place, alongside the Académie de Recherche et d'Enseignement Supérieur (ARES), by the decree of 7th November 2013, known as the Décret Paysage. This decree has redefined higher education and the academic organisation of studies in the French Community of Belgium.

More precisely, the Pôle hainuyer is made up of 35 higher education institutions throughout the Belgian province of Hainaut. Its partner institutions include 3 Universities (UMONS, UCL, ULB), 3 University colleges (Haute Ecole en Hainaut, Haute Ecole Louvain en Hainaut, and Haute Ecole Provinciale de Hainaut-Condorcet), 3 Arts colleges (Arts au carré, Académie des Beaux-Arts de la Ville de Tournai, and Ecole supérieure des Arts Saint-Luc de Tournai), and 26 Adult higher education institutions.

More than 35,000 students are presently registered at Pôle hainuyer institutions.

For more information, please visit our website

www.polehainuyer.be

pôle hainuyer

The Role of the Pôle hainuyer

The Pôle hainuyer provides a place for concertation and dialogue between its partner institutions, and, as such, one of its main roles is to support the collaborations between these institutions, and to encourage them to work together to offer quality services to students.

The work of the Pôle hainuyer covers :

- providing information on study programmes and guiding students in choosing what course is best for them ;
- helping students to succeed in their studies and assisting with reorientation ;
- collaborating on collective services ;
- offering assistance to students with specific needs ;
- promoting international mobility ;
- research.

UMONS Université de Mons · UCLouvain · ULB Université Libre de Bruxelles · HEH.be · HELHa Haute École Louvain en Hainaut

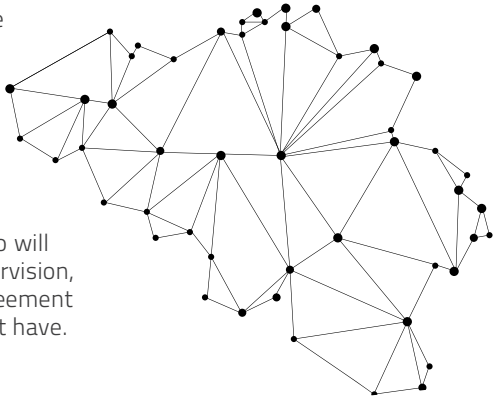
Province de Hainaut · Haute École Condorcet · ARTS2 École Supérieure des Arts Academy of Arts · ACT Académie Beaux-Arts Tournai · St-Luc ESA Tournai · eps Enseignement de Promotion Sociale

/ Studying at an institution of the Pôle hainuyer /

Have you decided to complete part of your studies in Belgium, and chosen to follow courses in the province of Hainaut ? Be assured that everything will be done to ensure your stay will not only be an academic success, but also a personal one.

Each institution of the Pôle hainuyer has an International Relations Department (SRI), or similar, that will be your main contact. That department will liaise with the SRI of your home institution. It is also in charge of welcoming you, supporting you with all your administrative procedures and answering all the questions you might have about transport, accommodation, health, etc. It will also introduce you to your Academic Co-ordinator who will be in charge of your academic supervision, the validation of your Learning Agreement and answer any question you might have.

Upon arrival, get in touch right away with both your host institution SRI (see details on the next pages) and your Academic Co-ordinator. In adult education there is no actual SRI. For any information please contact the institution in question (see www.polehainuyer.be > Partner institutions > Adult higher education institutions).



/ International Relations Departments /

Université de Mons (UMONS)

UMONS
Université de Mons

International Relations office

Place du parc, 20 - 7000 Mons

Visits (by appointment) :

Place du Parc, 22
7000 Mons

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Incoming International Students
incoming.relint@umons.ac.be

www.umons.ac.be

Université catholique de Louvain (UCLouvain)

UCLouvain

Student Mobility Office

Service administratif de soutien aux facultés et instituts (SAFI)

Campus FUCaM Mons

Chaussée de Binche, 151(bât. I)
7000 Mons

+32 (0)65 32 33 62 | safi@uclouvain.be

www.uclouvain.be/mons

.....

Student Mobility Office

Campus Tournai

Rue du Glategnies 6 - 7500 Tournai

+32 (0)69 857 810
loci-tournai@uclouvain.be

www.uclouvain.be/tournai

Université libre de Bruxelles (ULB)

ULB UNIVERSITÉ LIBRE DE BRUXELLES

Student Mobility Office

Campus du Solbosh
ULB CP183

Avenue F. D. Roosevelt, 50
1050 Bruxelles

mobilite@ulb.be

www.ulb.be

(HE)

Haute École en Hainaut

HEH.be

Committee for international relations

Rue Pierre-Joseph Duménil, 4
7000 Mons

Laurence Baras

+32 (0)498 11 46 64 | +32 (0)65 34 79 83
laurence.baras@heh.be

www.heh.be

Haute École Louvain en Hainaut

HELHa
Haute École Louvain **en Hainaut**

International Relations Department

Chaussée de Binche, 159
7000 Mons

+32 (0)65 40 41 66
international@helha.be

www.helha.be

Haute École Provinciale de Hainaut – Condorcet

Province de Hainaut – Haute École Condorcet

Bureau des Relations Internationales

Chemin du Champ de Mars, 17
7000 Mons

Claire Avril

+32 (0)65 22 12 69
claire.avril@condorcet.be

www.condorcet.be

Arts²

ARTS² ÉCOLE SUPÉRIEURE DES ARTS ACADEMY OF ARTS
ARTS VISUELS MUSIQUE THÉÂTRE | Conservatoire royal

International Relations

Rue de Nimy, 7 - 7000 Mons

Marie Kanabus

+32 (0)491 98 80 32
erasmus@artsaucarre.be
www.artsaucarre.be

Académie des Beaux-Arts de la Ville de Tournai

ACT ACADÉMIE BEAUX-ARTS TOURNAI

International Relations

Rue de l'Hôpital Notre-Dame, 14
7500 Tournai

Thomas Boucart

+32 (0)497 50 20 87 | +32 (0)69 84 12 63
thomas.boucart@actournai.be
www.actournai.be

Another contact in your host institution :

Your host institution study secretariat acts as intermediary between the teachers and their students.

Regularly consult the notice board that displays lots of information (course schedules, rooms, etc.).
You will find your host institution's secretariat details on the Pôle hainuyer's institutions websites (see contacts).

(ESA)

ESA Saint-Luc Tournai

st!uc ESA Tournai

International Relations

Chaussée de Tournai, 7
7520 Ramegnies-Chin

Louise L'hoir

+32 (0)69 25 03 66 - Ext. 1615
erasmus@saintluctournai.be
sup.saintluctournai.be

(EPS)

Enseignement supérieur de Promotion sociale (Adult education)

eps Enseignement de Promotion Sociale

Contact the Adult higher education institution concerned

(see www.polehainuyer.be > Partner institutions > Adult higher education institutions)

/ Academic calendar /

Each academic year has 3 terms :

- **The first term** runs from **mid-September to the end of January** ;
- **The second term** is from **the beginning of February until the end of June** ;
- The third term starts on **1st July** and runs through **the summer holidays** and the **resit exam period**.

Each of these terms has an evaluation period for students to acquire credits. Exams are organised at the end of each term: in January and late May-early June. A second exam session stretches from mid August to the start of September, which enables the students to resit exams where they did not achieve satisfactory results. Special exam periods and/or modalities can be granted to the international students. Find out about those possibilities at the start of the term from the academic co-ordinator of your host institution (see details pages 8-10).

The threshold to pass is set to 10/20 by Education Unit. The Transcript of Records – TOR will be presented to your home institution and you will receive a copy in the weeks after the end of your stay.

The academic calendar does not apply to Adult higher education institutions, find out more from the Adult education Colleges concerned **(see www.polehainuyer.be)**.

Academic calendar

Annual holidays

2021 09 **13.09.**2021
Beginning of learning activities

2021 09 **14.09.**2021
Festival of the French Community

2021 11 **01.11.**2021
All Saints

2021 11 **11.11.**2021
Armistice

2021 12 **27.12.**2021
Winter holidays (27.12.20 > 09.01.21)

2022 01 **10.01.**2022
Exams (10.01.22 > 30.01.22)

2022 01 **31.01.**2022
Break (31.01.22 > 06.02.22)

2022 02 **07.02.**2022
Re-start of learning activites

2022 04 **04.04.**2022
Spring break (04.04.22 > 17.04.22)

2022 05 **01.05.**2022
Labour day

2022 05 **26.05.**2022
Ascension

2022 06 **06.06.**2022
Pentecost

2022 05 **23.05.**2022
Exams (23.05.22 > 03.07.22)

2022 07 **04.07.**2022
Summer holidays

2022 08 **08.08.**2022
Exams (08.08.22 > 04.09.22)

/ French language /

French is the main teaching language within the institutions of the Pôle hainuyer. It is therefore essential that students sufficiently master the French language, both orally and in writing, to succeed in their learning activities. Some institutions offer intensive French as foreign language courses (FLE) at the start of each academic year.

Those courses are free of charge for international students.

If you wish to benefit from those French language courses, please inform the International Relations Service of your institution or your international co-ordinator (see details pages 8-9).

/ Libraries /

All the libraries of the institutions of the Pôle hainuyer represent more than one million of resources available to borrow or to consult: novels, technical books and magazines.

Featuring new information and communication technology, those libraries provide the public with digital workspaces and WIFI access for all.

They also have extremely rich and diverse heritage funds: thousands of antique prints, and several hundreds of manuscripts with the oldest one dating back to the 10th century. There is also a large collection of local newspapers with many of them dating back to the 19th century.

You will find all the information about those libraries on the PH institutions' websites (see contacts).

The digital campuses

Don't forget to consult the digital platform proposed by your host institution. It includes all the educational and administrative information easing relation between teachers and students (digital announcements, online courses, Learning Agreement for Traineeship, etc.).

/ Student life /

Student life is not limited to lectures, practice or laboratories. The institutions of the Pôle hainuyer provide numerous leisure and entertainment opportunities: sports or cultural activities, various associations...

Sports and Culture

In that field, the institutions of the Pôle hainuyer have a double objective : making sports and culture available to everyone by organising sports and cultural activities at affordable prices, and creating bonds between all the students, irrespective of their institution, their campus or their study field.

If you wish to practise sports, music, theatre or take part in various cultural excursions in a convivial atmosphere, please refer to the website of your host institution (see contacts) or look for information from the contact persons indicated on pages 14-16.

Orchestra and Choir

Are you a keen music fan, do you play an instrument or do you like to sing a few notes from time to time, with or without experience?

Join one of the initiatives proposed by our institutions.

Associations

The students of the institutions of the Pôle hainuyer are grouped in associations. The latter differ depending on the institution, campus or Faculty/Category in which students are enrolled in. They communicate via websites, forums or social networks. Check the website of your host institution to find out what you can do (see contacts).

Among these associations, the Erasmus Student Network (ESN) is an association that focuses on helping and integrating Erasmus students, in particular through the organisation of parties and various extra-academic activities. If you wish to find out more, please contact the associations ESN Mons of UMONS (erasmus.umons@gmail.com) and ESN Mons'ters (esn-mons@uclouvain.be). Search for @Erasmons and @esn.monsters on Facebook and Messenger to find the page.

Tourism

The Office de Promotion du Tourisme (OPT) of Wallonia and Brussels' mission is to help you discover and appreciate the charms of our region. Don't hesitate to visit their website to find more information on the city you are interested in (www.opt.be).

/ Culture and Sports units /

Université de Mons (UMONS)

UMONS
Université de Mons

Culture Unit

culture@umons.ac.be

Musée des Sciences, Arts et Curiosités de l'UMONS, le MUMONS

https://mumons.be

Sport Unit

sport@umons.ac.be

Perrine Dagonnier

+32 (0)65 37 37 06
perrine.dagonnier@umons.ac.be

Université catholique de Louvain (UCLouvain)

UCLouvain

Students' support administration

Campus FUCaM Mons

+32 (0)65 32 33 27
info-mons@uclouvain.be

Campus Tournai

+32 (0)69 85 78 10
loci-tournai@uclouvain.be

Université libre de Bruxelles (ULB)

ULB UNIVERSITÉ LIBRE DE BRUXELLES

ULB Culture

+32 (0)2 650 37 65
culture@ulb.be

www.ulb.ac.be/culture

ULB Sports

+32 (0)2 650 21 78
ulbsports@ulb.be

(HE)

Haute École en Hainaut

Cultural activities

Perrine Coquelet

+32 (0) 494 98 94 20
communication@heh.be

.....

Sport activities

Krystel Bavier

+32 (0)476 29 69 06
krystel.bavier@heh.be

Haute École Louvain en Hainaut

Culture and Sport Unit

Sébastien Frèrejean

+32 (0)497 87 17 55
frerejeans@helha.be

Haute École Provinciale de Hainaut – Condorcet

Culture commission

Pierre Destatte

+32 (0)65 40 12 26
pierre.destatte@condorcet.be

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Sport commission

Yannick Miserque

+32 (0)478 59 59 50
yannick.miserque@condorcet.be

Arts²

ARTS² ÉCOLE SUPÉRIEURE DES ARTS ACADEMY OF ARTS
ARTS VISUELS MUSIQUE THÉÂTRE | Conservatoire royal

Culture and Sport Unit

Gwénaëlle L'hoste
+32 (0)476 61 21 43
communication@artsaucarre.be

Académie des Beaux-Arts de la Ville de Tournai

ACT ACADÉMIE BEAUX-ARTS TOURNAI

Culture and Sport Unit

Thomas Boucart
+32 (0)497 50 20 87
erasmus.secretariat@actournai.be

(ESA)

ESA Saint-Luc Tournai

st!luc ESA Tournai

Culture and Sport Unit

Louise L'hoir
+32 (0)69 25 03 66 - Ext. 1615
louise.lhoir@saintluctournai.be

(EPS)

Enseignement supérieur de Promotion sociale (Adult education)

eps Enseignement de Promotion Sociale

Cultural and sports news is available on the websites of adult higher education institutions.

(see www.polehainuyer.be > Partner institutions > Adult higher education institutions).

3. Useful information

/ Administrative procedures /

Before departing to your host institution, you will need to comply with various formalities. We recommend you to consult the website of your host institution (see contacts) to know them thoroughly. These are some of the essential tasks to carry out for your mobility.

Before your departure

- Draw up a **first Learning Agreement** with the academic co-ordinator of your home institution.
- Send a **first e-mail contact with the International Relations Department (SRI)** of your host institution (see details pages 7-8).
- Download the **application form** from your host institution's website (see contacts)
- Fill in your **application form**, sign it, have it signed by the Academic co-ordinator of your home institution and send it to your host institution.
- Make sure to find **accommodation**. Do not hesitate to ask for advice from your host institution that can help you.
- Make sure your **identity card and/or passport is valid**.
- Check wether you need a **visa** to study in Belgium.
- Check whether you dispose of an **internationally valid healthcare insurance**. Be aware that a valid healthcare insurance is mandatory in Belgium !
- Check whether your **credit/debit card** is accepted in Belgium.
- Check whether the **debit limit**.

Upon your arrival

- Go to the **SRI** of your host institution to complete your enrolment file.
- Register with the **'foreigners' department of the municipality** where you stay. You will have to fill in a document entitled "Annex 33" in 4 copies. You will have to provide 4 ID photos, a school certificate, an Erasmus certificate, a valid identification (identity card or passport) and, depending on the municipality, you might have to pay a small administrative fee amounting to a few euros. You will be given a copy of that Annex 33, which you will need to keep with your ID documents for the duration of your stay !
- Ask the SRI to sign the **first part of the "Arrival form"**.

Before your departure

- Ask the SRI to sign the **second part of your 'Departure form'**.
- Ask the SRI of your host institution and home institution to find out whether **other administrative return documents** must be filled in.
- oInform the **municipal administration of the city** your reside in and your **health insurance of your departure**.

Good to know

The report of your marks obtained for the exams organised by your host institution (Transcript of Records) guarantees the recognition of ECTS credits and ensures the transparency of the marking system. This document will be sent automatically to the SRI of your home institution as soon as your exams are evaluated (end January, end June or end September). You will receive the summary of your marks within five weeks after your departure.

/ Transport /

Airports

The 2 major airports in Belgium are :

- Brussels Airport

The railway station is located at level -1 of the airport. The Brussels Airport Express train runs four times per hour to the stations of Bruxelles Nord, Bruxelles Central and Bruxelles Midi. From there you can take another train to Mons, Charleroi, Tournai, etc.

www.brusselsairport.be

- The airport of Charleroi-Brussels Sud is located in Gosselies (Brussels South Charleroi Airport).

At Charleroi airport, you can buy a single ticket 'to any Belgian station' from the available ticket machines. That ticket combines the TEC bus journey (from the airport to the railway station of Charleroi-Sud) and the train journey (to any Belgian railway station). Two ticket vending machines are located outside the airport at gate 2.

www.brussels-charleroi-airport.com

Railways

Besides a single or return ticket, the Société Nationale des Chemins de Fer belges (Belgian National Railway Company-SNCB/MIVB) also offers other travel tickets :

- Youth Multi

Youth Multi offers young people , up to 26 years old, 10 single journeys to any belgian railway station for 55 euros (53 with the app SNCB). It is valid for one year and can be used by several people.

- Standard Multi

Standard Multi offers the same service as the Youth Multi but without any age restrictions and at a price of 86 euros (83 euros with the app SNCB).

- Interrail Card

It is also possible to travel without restriction throughout Europe during one month with the Interrail card.

You don't need to validate the ticket on the platform, the ticket inspector will do it on board. Please note that all belgian trains are no-smoking.

To discover all the SNCB offers, to check the train schedules and to buy tickets online, visit ***www.belgianrail.be*** or find out directly at the station.

Bus

The TEC public transport company (Transport en Commun) offers a large bus network throughout Wallonia. You can choose your ticket depending on your travel frequency (single ticket, card or season ticket).

Please visit ***www.letec.be*** for more information.

Good to know

It is possible to travel around **Mons** thanks to 'Intramuros' shuttle buses (€6/20 journeys). Timetable: during the week, one bus every 15 minutes between 5:30am and 8pm, and one bus every 20 minutes from 9am to 5:30pm on Saturday.

In **Charleroi**, you can also take the underground. Consult www.infotec.be for underground zones, fares and conditions.

To find real time information about public transport in Mons (arrival and departure times, alerts, etc.), download the Google Maps application.

/ Accommodation /

There are two types of student accommodation : **accommodation offered by institutions and private lodgings**.

Warning: we advise you that you start looking for accommodation as soon as possible ! If you wish to benefit from accommodation at one of the institutions of the Pôle hainuyer, consult its website to find out about the procedures and above all, the deadlines for your application (see contacts). If you wish to find private accommodation, you can ask for advice from the SRI of your host institution (see details pages 8-10).

In both cases, you should ideally begin to look for accommodation around March for the following academic year.

Institution accommodation

The catalogue with all the information about accommodation offered by institutions and lists with private accommodation are usually available at your host institution's SRI.

The rooms (also called "kots"), located in student residences can be single or double. They are furnished and often have a shower. Kitchens usually are shared.

The monthly rent for an accommodation in an institution is approximately 270€, including provision for heating and water. A one month deposit is required.

Private accommodation

Private student accommodation in the city usually consists of rooms (kots) that can be either located in the landlord's house (kots in private homes) or "studios". Private kots are similar to those provided by the institutions. You can also rent a "studio", furnished or not, where you will have a private shower and kitchen. Rent is usually more expensive for studios.

Usually, rental periods are either 10 or 12 months. However, it is sometimes possible to reach an agreement with the landlord for a shorter rental period. The average monthly rent for a furnished kot is approximately 300€ without charges (renting costs for electricity, water and heating).

Youth hostels

Youth hostels are an ideal solution for a few nights.

« Un toit, deux âges »

An alternative to accommodation offered by institutions or individuals: inter-generational accommodation. If you wish to combine economic concerns and conviviality, contact the association " Un toit, deux âge " (One roof, two ages).

Useful links

Here are a few websites where you can find ads, some information and useful tips :

www.inforjeunes.be

www.student.be

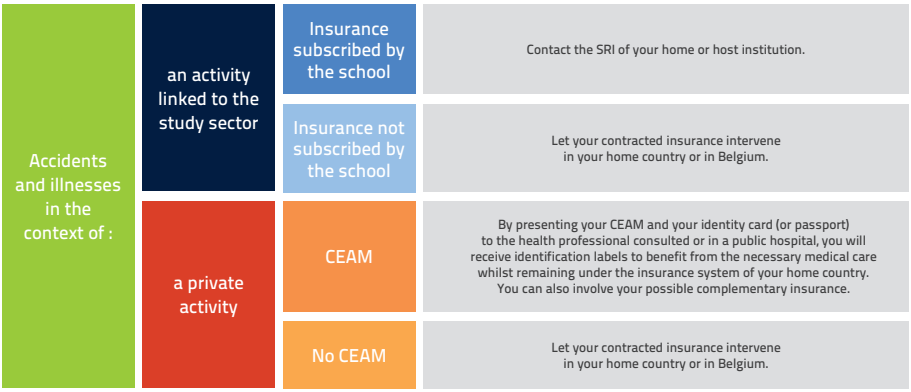
www.kitkot.be

www.kotplanet.be

www.1toit2ages.be

www.aubergesdejeunesse.com

/ Health /



Insurance

In Belgium, individual healthcare insurance is mandatory. You must be insured in all cases.

If you come from a country of the European Economic Space, EEE (EU + Iceland, Norway, Lichtenstein and Switzerland), you are insured by your national insurance system.

Upon your request your healthcare insurance company in your home country will provide you with a European Health Insurance Card (CEAM). This is valid for one year maximum and will enable you to become member of a so-called 'mutuelle' in Belgium, in order to benefit from the reimbursement of medical expenses under the same conditions that apply to Belgian residents.

Note that the same principles apply to students from countries which have signed a bilateral agreement with Belgium on healthcare insurance. Find out from your healthcare insurance company in your home country or a 'mutuelle' in Belgium. An 'all inclusive' mobility insurance can also be subscribed with a private insurance company to obtain a refund of all incurred expenses.

If you come from a country outside the EEE, you must have a healthcare insurance policy to reside in Belgium. Some insurance companies offer additional policies that cover hospitalisation and other medical expenses, repatriation, illness or accidents that occur during your stay abroad.

Furthermore, international students can sometimes benefit from a collective insurance policy underwritten by their home or host institution to cover accident occurring during student activities. Find out from the SRI of your home or host institution (see details pages pages 8-9) whether it is possible and don't forget to check what you are covered for (accidents, repatriation, civil liability, etc.) as well as the intervention conditions (on the way to the institution, during excursions it organises and in case of participation in educational activities organised on its premises).

Emergency numbers

112

Emergency number

This number can be called even without card or credit

105

Red Cross

Help and intervention in case of accident

1733 **(paid for service)**

Out-of-hours service

To find out who is the on-call doctor in your region

070/245 245

Anti poison centre

Poisoning and burns

www.poisoncentre.be

Pharmacies on call

To know the pharmacy on call of your region, enter your postcode on ***www.pharmacie.be***

/ Day-to-day life /

Money

The Euro (€) is the currency used in Belgium. Numerous ATMs are at your disposal (Bancontact/Mister Cash, Visa, Mastercard, Maestro, etc.). They generally work with most credit and debit cards.

If you open a bank account in Belgium upon your arrival, you will need to submit following documents :

- identity card or passport ;
- your kot/studio's address ;
- A Social Security certificate or a host institution's enrolment certificate.

Telephone

The major mobile telephone companies in Belgium are Proximus, Mobistar and Orange.

You can easily buy a SIM card with a local call number and small communication credit in a mobile phone shop. The cards to reload your communication credit can be bought in the same shops, but also in supermarkets, newsagents, etc.

Shops and services

There are many shops and services (shops, banks, post offices, cybercafés, launderettes etc.) in your host city. Usual opening times are from 9 am to 6 pm, from Monday till Friday or Saturday. Shops and services are closed on Sundays but night shops can help you 24/7.

Waste management

In Belgium household waste and other waste is subject to **selective sorting** and collected regularly. In order to know about the collection schedule (dates and times to put your bins outside) in your region, download the **mobile application " Recycle ! "** or consult the websites of the organisations below :

- Braine-le-Comte : ***www.ibw.be***
- Charleroi, Gosselies, Fleurus, Marcinelle, Loverval : ***www.icdi.be***
- La Louvière, Mons, Morlanwelz, Saint-Ghislain : ***www.hygea.be***
- Ath, Leuze-en-Hainaut, Mouscron et Tournai ; ainsi que Thuin, Sivry-Rance : ***www.ipalle.be***

Catering

The institutions of the Pôle hainuyer provide numerous catering facilities. Depending on the campus, sandwiches and/or hot meals are available at democratic prices. To know the available restaurants and cafeterias in your host institution, visit its website (see contact). Please note that numerous snack-bars and restaurants are also available in the cities around the campuses.

4. Maps

Université de Mons (UMONS)

UMONS
Université de Mons

Université catholique de Louvain (UCLouvain)

UCLouvain

Université libre de Bruxelles (ULB)

ULB UNIVERSITÉ LIBRE DE BRUXELLES

Haute École en Hainaut

HEH.be

Haute École Louvain en Hainaut

HELHa
Haute École Louvain en Hainaut

Haute École Provinciale de Hainaut – Condorcet

Province de Hainaut
HAUTE ÉCOLE CONDORCET

Arts²

ARTS² ÉCOLE SUPÉRIEURE DES ARTS ACADEMY OF ARTS
ARTS VISUELS MUSIQUE THÉÂTRE | Conservatoire royal

Académie des Beaux-Arts de la Ville de Tournai

ACT ACADÉMIE BEAUX-ARTS TOURNAI

ESA Saint-Luc Tournai

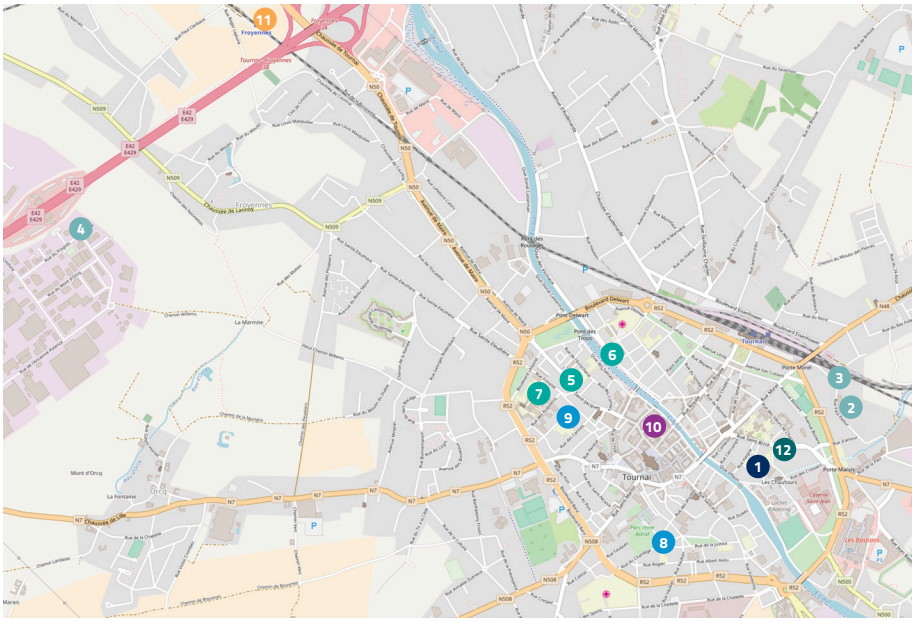
st!uc ESA Tournai

Enseignement supérieur de Promotion sociale

epS
Enseignement de Promotion Sociale

Find the different sites throughout Hainaut on Google maps

/ Tournai /



Université catholique de Louvain (UCLouvain)

1 Campus Tournai
Rue de Glategnies, 6 - 7500 Tournai
Reception, information and registration
Faculty of architecture, architectural engineering and urban planning (LOCI)

Haute École Provinciale de Hainaut - Condorcet

2 Rue Paul Pastur, 73 - 7500 Tournai
Paramedical category

3 Rue Paul Pastur, 2 - 7500 Tournai
Technical category

4 Rue du Progrès, 13 - 7503 Froyennes (Negundo)
Economic category

Haute École Louvain en Hainaut

5 Rue de l'Ecorcherie, 16-20 - 7500 Tournai
Social Studies

6 Quai des Salines, 28 - 7500 Tournai
Nursing and Health Care

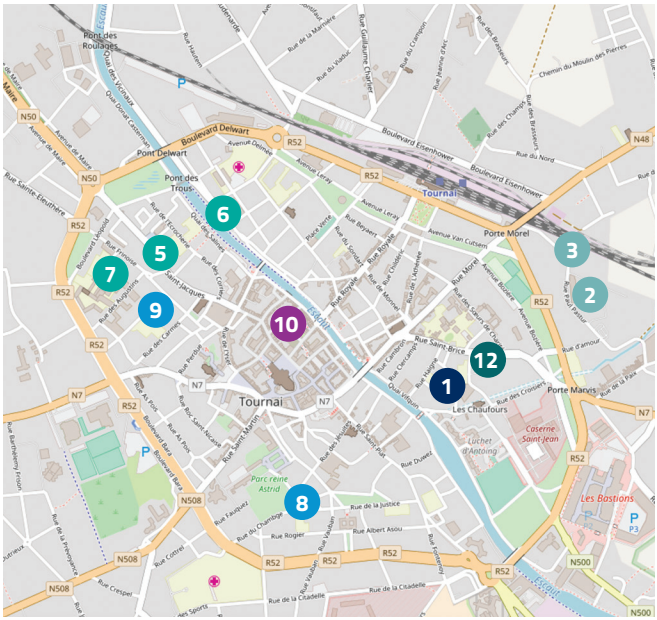
7 Rue Frinoise, 12 - 7500 Tournai
Technology

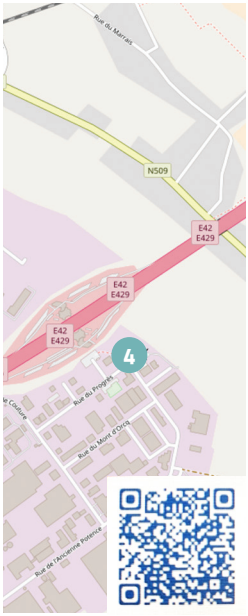
Haute École en Hainaut

8 Rue du Chambge, 23 - 7500 Tournai
Department of Legal, Economic and Management Sciences – DSJEG

9 Rue des Carmes, 19b - 7500 Tournai
Department of Educational Sciences and Teaching – DSEE

Department of Social Sciences-DSS





Académie des Beaux-Arts de la Ville de Tournai

10 Rue de l'Hôpital Notre-Dame, 14
7500 Tournai
Reception, information and registration
Plastic and visual arts

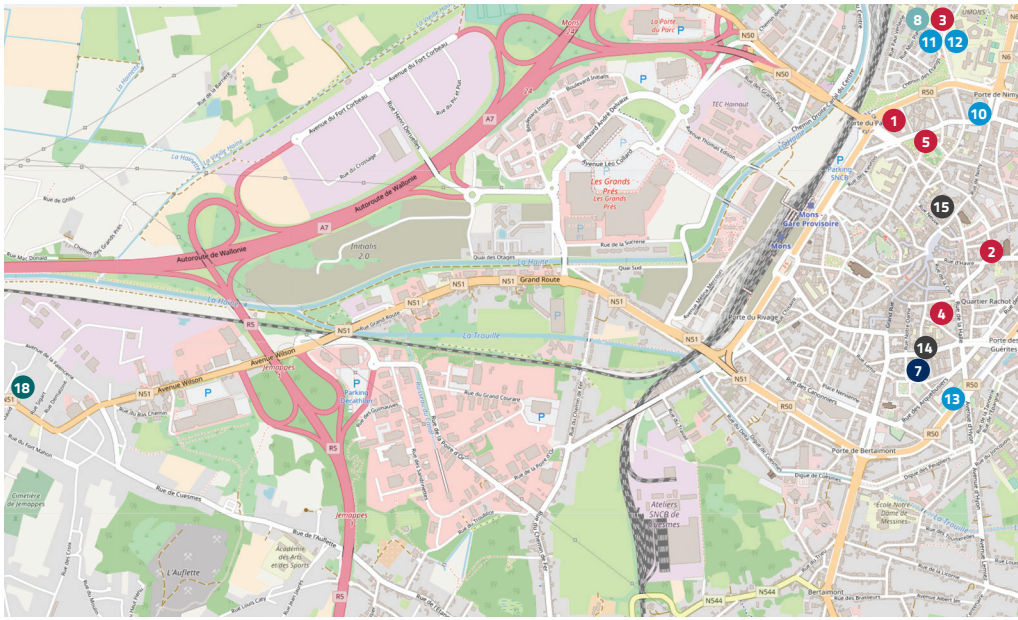
ESA Saint-Luc Tournai

11 7520 Ramegnies-Chin
Plastic and visual arts

Enseignement supérieur de Promotion sociale

12 IEPSCF de Tournai-Antoing-Templeuve
Rue Saint-Brice, 53 - 7500 Tournai

/ Mons /



Université de Mons (UMONS)

UMONS Université de Mons

1. **Place Warocqué, 17 - 7000 Mons**
   School of human and social sciences - Law school - Faculty of psychology and education - Warocque school of business and economics
2. **Rue d'Havré, 88 - 7000 Mons**
   Faculty of architecture and urban planning
3. **Avenue du Champs de Mars (Plaine de Nimy) - 7000 Mons**
   Faculty of medecine and pharmacy - Faculty of science - Faculty of translation and interpretation - EII
4. **Rue de Houdain, 9 - 7000 Mons**
   Faculty of engineering
5. **Place du Parc, 22 - 7000 Mons**
   Reception, information, registration and International Relations Office

Université catholique de Louvain (UCLouvain)

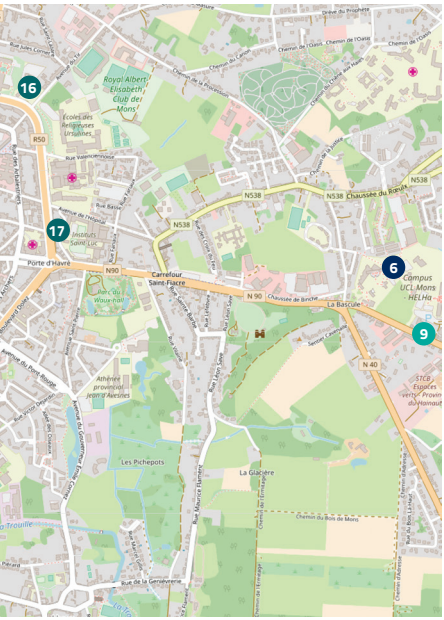
UCLouvain

6. **Campus FUCaM Mons Chaussée de Binche, 151 - 7000 Mons**
   Reception, information and registration Faculty of economic, social and political sciences and communication (ESPO)
7. **Ateliers des FUCaM Rue des Soeurs Noires, 2 - 7000 Mons**
   Reception and information ateliers-mons@uclouvain.be

Haute École Provinciale de Hainaut - Condorcet

Province de Hainaut — Haute École Condorcet

8. **Chemin du Champ de Mars, 15 - 7000 Mons**
   Economic category - Paramedical category - Education category



Haute École Louvain en Hainaut

HELHa
Haute École Louvain en Hainaut

9 Chaussée de Binche, 159 - 7000 Mons
Applied Arts, Business Studies, Education, Social Studies, Technology and Engineering

Haute École en Hainaut

HEHbe

10 Rue Pierre-Joseph Duménil, 4 -7000 Mons
Reception, information and pre-registration

11 Avenue Victor Maistriau, 13 - 7000 Mons
Department of Social Sciences - DSS

12 Avenue Victor Maistriau, 8a - 7000 Mons
Department of Sciences and Technologies – DST

13 Boulevard Albert-Elisabeth, 2 - 7000 Mons
Education campus - DSEE

Arts²

ARTS2
ÉCOLE SUPÉRIEURE DES ARTS
ACADEMY OF ARTS
ARTS VISUELS
MUSIQUE
THÉÂTRE
Conservatoire royal

14 Rue des Sœurs Noires, 4a - 7000 Mons
Plastic an visual arts (academy of arts) - Theatre (royal conservatoire)

15 Rue de Nimy, 7 - 7000 Mons
Secretariat - Music (royal conservatoire)

Enseignement supérieur de Promotion sociale

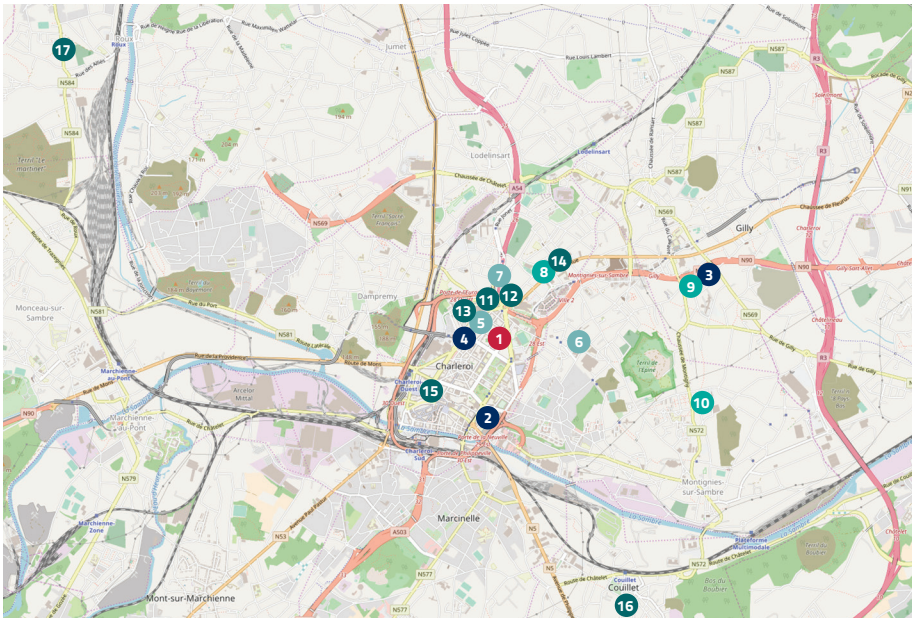
eps
Enseignement de Promotion Sociale

16 PROMSOC Mons-Borinage
Avenue du Tir, 10 - 7000 Mons

17 Institut Reine Astrid de Mons (IRAM)
Rue de Saint-Luc, 3 - 7000 Mons
Chaussée de Binche, 159 - 7000 Mons

18 IEPSCF de Jemappes – Quiévrain
Avenue Roi Albert, 643 - 7012 Jemappes

/ Charleroi /



Université de Mons (UMONS)

UMONS Université de Mons

1 Boulevard Joseph II, 38-42
6000 Charleroi

Reception, information and registration - Faculty of Engineering – Faculty of Psychology and Education – Faculty of Science – Warocqué School of Business and Economics – School of Human and Social Sciences – Faculty of Architecture and Urban Planning

Université catholique de Louvain (UCLouvain)

UCLouvain

2 Maison Georges Lemaître
Boulevard Devreux, 6 - 6000 Charleroi
Reception, information

3 Campus HELHa - UCLouvain
Rue Trieu Kaisin, 134 - 6061
Montignies-sur-Sambre
Reception and information- Louvain School of Engineering (EPL) - Faculty of economic, social and political sciences and communication (ESPO) -Louvain School of Management (LSM)

Université libre de Bruxelles (ULB)

ULB UNIVERSITÉ LIBRE DE BRUXELLES

4 ULB, Charleroi-Ville Haute,
Bât Z. Gramme
Boulevard E. Solvay 31 - 6000 Charleroi
Dep. of labour and social sciences - Master in labour sciences

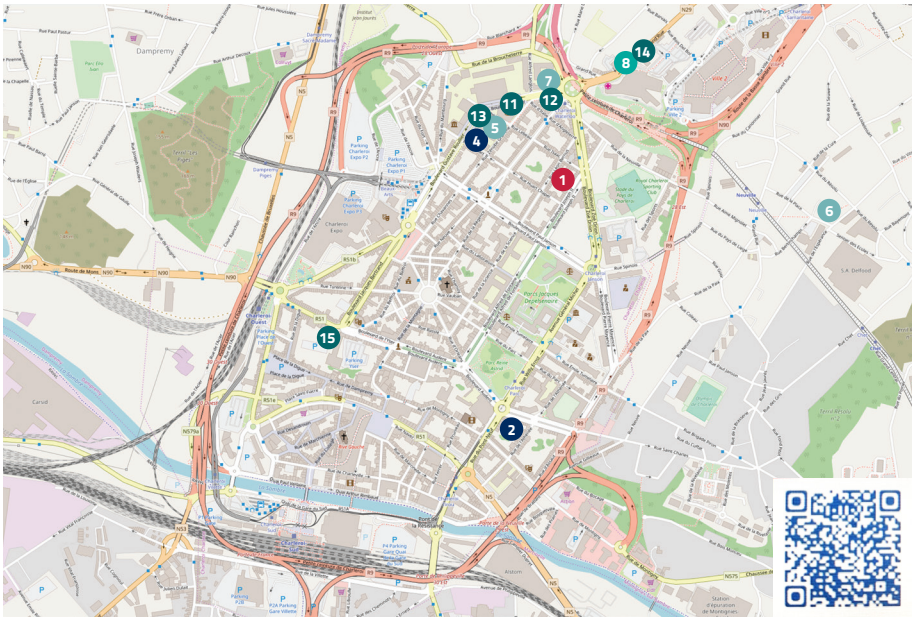
Haute École Provinciale de Hainaut - Condorcet

Province de Hainaut HAUTE ÉCOLE CONDORCET

5 Boulevard Solvay, 31 - 6000 Charleroi
Technical category

6 Rue de l'Espérance, 95
6061 Montignies-sur-Sambre
Paramedical category

7 Square Hiernaux, 2 - 6000 Charleroi
Economic category



Haute École Louvain en Hainaut

HELHa
Haute École Louvain en Hainaut

8 Grand'Rue, 185 - 6000 Charleroi
Technology and Engineering

9 Rue de l'Hôpital, 27 - 6060 Gilly
Nursing and Health Care

10 Rue Trieu Kaisin, 136
6061 Montignies-sur-Sambre
Business Studies, Social Studies, Nursing and Health Care, Agronomy
Rue de l'Hôtel St-Jacques 4
6041 Charleroi
Place Maurice Brasseur 6
6280 Loverval

Enseignement supérieur de Promotion sociale

epS
Enseignement de Promotion Sociale

11 Institut Provincial supérieur des Sciences Sociales et Pédagogiques
Boulevard Gustave Rouiller, 1 - 6000 Charleroi

12 Université du travail – Institut d'Enseignement Technique Commercial
Square Hiernaux, 2 - 6000 Charleroi

13 Institut Provincial supérieur industriel du Hainaut

14 Collège Technique "Aumôniers du travail"
Boulevard Solvay, 31 - 6000 Charleroi
Grand Rue, 185 - 6000 Charleroi

15 École des Femmes prévoyantes socialistes (FPS)
Avenue des Alliés, 2 - 6000 Charleroi

16 Cours industriels et commerciaux de couillet
Rue des Lilas, 3 - 6010 Couillet

17 Centre d'Enseignement supérieur pour adultes (CESA)
Rue de Courcelles, 10 - 6044 Roux

1. Coordonnées

University

Université de Mons (UMONS)

Siège social

Place du Parc, 20 à 7000 Mons | +32 (0)65/37.31.11 | info.mons@umons.ac.be

www.umons.ac.be

Autre site dans le Hainaut

Boulevard Joseph II, 38-42 à 6000 Charleroi | +32 (0)71/89.91.17 | info.charleroi@umons.ac.be

web.umons.ac.be/charleroi/

UMONS, Campus UCharlerol

web.umons.ac.be/charleroi/les-campus/campus-ucharleroi/

Université catholique de Louvain (UCLouvain)

Siège social

Place de l'Université, 1 à 1348 Louvain-la-Neuve

www.uclouvain.be

Dans le Hainaut

Campus FUCaM Mons

Chaussée de Binche, 151 à 7000 Mons | +32 (0)65/32.33.27 | info-mons@uclouvain.be

www.uclouvain.be/mons

Campus HELHa-UCLouvain

Rue Trieu Kaisin, 134-6061 à Montignies-sur-Sambre

Maison Georges Lemaître

Boulevard Devreux, 6 à 6000 Charleroi | +32 (0)71/20.25.00 | info-charleroi@uclouvain.be

www.uclouvain.be/charleroi

Campus Tournai

Rue de Glategnies, 6 à 7500 Tournai | +32 (0)69/85.78.10 | info-tournai@uclouvain.be

www.uclouvain.be/tournai

Université libre de Bruxelles (ULB)

Siège social

Avenue F. Roosevelt, 50 à 1050 Bruxelles

www.ulb.be

Dans le Hainaut

ULB, CampusUCharleroi

Site A6K/E6K CP910 Square des martyrs 6000 Charleroi | +32 (0)2/650.36.36 | info.charleroi@ulb.ac.be

ULB, CampusUCharleroi

Site Biopark CP305/01 Rue Prof. Jeener & Brachet, 12 6041 Gosselies

www.ulb.be/fr/l-universite/pole-ulb-charleroi

(HE)

University colleges

Haute École en Hainaut (HEH)

Siège social
Rue Pierre-Joseph Duménil, 4 à 7000 Mons | +32 (0)65/34.79.83 | info@heh.be
www.heh.be

Haute École Louvain en Hainaut (HELHa)

Siège social
Chaussée de Binche, 159 à 7000 Mons | +32 (0)65/40.41.42 | info@helha.be
www.helha.be

Haute École Provinciale de Hainaut - Condorcet (HEPH-Condorcet)

Siège social
Chemin du Champ de Mars, 17 à 7000 Mons | +32 (0)65/40.12.20 | info@condorcet.be
www.condorcet.be

(ESA)

Arts colleges

ARTS² (Arts au carré)

Rue de Nimy, 7 à 7000 Mons | +32 (0)65 47 52 00 | info@artsaucarre.be
www.artsaucarre.be

Académie des Beaux-Arts de la Ville de Tournai (ACT)

Rue de l'Hôpital Notre-Dame, 14 à 7500 Tournai | +32 (0)69/84.12.63
academie.secretariat@skynet.be
www.actournai.be/fr/

École supérieure des Arts Saint-Luc Tournai (ESASLT)

Chaussée de Tournai, 7 à 7520 Tournai (Ramegnies-Chin) |
+ 32 (0)69/25.03.66 - secretariat-esa@saintluctournai.be
www.sup.saintluctournai.be

(EPS)

Adult higher education institutions

➜ **Réseau de la Fédération Wallonie-Bruxelles**

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) d'Ath-Flobecq

Rue Carton, 5 à 7800 Ath | +32 (0)68/28.17.44 | info@ieps-ath.be
www.ieps-ath.be

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) de Dour

Rue de Boussu, 84 à 7370 Dour | +32 (0)65/65.24.47 | iepscf.dour@belgacom.net
www.iepscfdour.be

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) de Frameries

Rue du Onze Novembre, 2 à 7080 Frameries | +32 (0)65/67.22.28
iepscf.frameries@skynet.be
www.iepscf-frameries.be

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) de Jemappes-Quiévrain

Avenue Roi Albert, 643 à 7012 Jemappes | +32 (0)65/88.15.00
administration@iepsjemappes.be
www.iepsjemappes.be

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) de Morlanwelz-Mariemont

Rue Raoul Warocqué, 46 à 7140 Morlanwelz-Mariemont | +32 (0)64/44.97.54
ineps.mlz@skynet.be
www.ineps-mlz.be

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) de Mouscron-Comines

Place de la Justice, 1 Bte 155 à 7700 Mouscron | +32 (0)56/84.23.72
iepascfmouscron@gmail.com
www.iepsm.be

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) de Péruwelz

Boulevard Léopold III, 40 à 7600 Péruwelz | +32 (0)69/77.10.35
secretariat@epsperuwelz.be
www.epsperuwelz.be

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) de Tournai-Antoing-Templeuve

Rue Saint-Brice, 53 à 7500 Tournai | +32 (0)69/22.48.41
iepscf.tournai@sec.cfwb.be
www.iepscf-tournai.be

Institut d'Enseignement de promotion sociale de la Communauté française (IEPSCF) de Colfontaine

Rue Clémenceau, 60-62 à 7340 Wasmes | +32 (0)65/67.26.88
info@iepscol.be
www.iepscol.be

➜ Réseau du Conseil des Pouvoirs Organisateurs de l'Enseignement Officiel Neutre Subventionné - CPEONS

Institut Provincial Supérieur des Sciences Sociales et Pédagogiques

Atelier Ferrer - Boulevard Gustave Rouiller, 1 à 6000 Charleroi |
+32 (0)71/53.17.58 - ipsma.ps@hainaut.be
www.etudierenhainaut.be/charleroi/promotion-sociale/superieur/ipsmaps.html

Université du Travail - Institut d'Enseignement Technique Commercial

Square Hiernaux, 2 à 6000 Charleroi | +32 (0)71/53.17.56
benedicte.gruselle@hainaut.be
www.etudierenhainaut.be/charleroi/promotion-sociale/superieur/ietcps.html

Institut Supérieur Industriel

Boulevard Solvay, 31 à 6000 Charleroi | +32 (0)71/53.17.57 -
paul.fassiaux@hainaut.be
www.etudierenhainaut.be/charleroi/promotion-sociale/superieur/isips.html

PROMSOC SUP Mons-Borinage

Avenue du Tir, 10 à 7000 Mons | +32 (0)65/39.89.39 | superieur@promsoc.net
www.promsoc.net

Institut Provincial des Arts et Métiers du Centre

Rue Paul Pastur, 1 à 7100 La Louvière | +32 (0)64/22.22.80 | rosario.monge@hainaut.be
www.hainaut.be/enseignement/ecoles/amll/

IPEPS de Wallonie picarde - Institut Provincial d'Enseignement de Promotion sociale de Wallonie picarde

Rue Paul Pastur, 2 à 7500 Tournai | +32 (0)69/25.37.33 | ipepstournai@hainaut.be
www.ipepswalloniepicarde.be

Institut Technique et Agricole de la Province de Hainaut

Rue de la Station, 57 à 7060 Soignies | +32 (0)67/34.02.52 | ita.soignies@hainaut.be
www.itasoignies.be

Institut Supérieur Plus Oultre

Rue de Savoie, 6 à 7130 Binche | +32 (0)64/34.20.93 | plusoultre@skynet.be
www.plusoultre.net

ECEPS Couillet

Rue des Lilas, 3 à 6010 Couillet | +32 (0)71/43.48.08 | ciccouillet.eps@gmail.com
www.cic-couillet.com

Les Cours Industriels et Commerciaux d'Ecaussinnes

Rue Ernest Martel, 6 à 7190 Ecaussinnes-D'Enghien | +32 (0)67/44.38.32
ecoleindustrielle.ecaussinnes@skynet.be
www.eic-ecaussinnes.be

➜ Réseau libre subventionné

Collège Technique « Aumôniers du travail »

Grand Rue, 185 à 6000 Charleroi | +32 (0)71/28.59.05 | secretariat@promsocatc.net
www.promsocatc.com

Arts et Métiers Enseignement Promotion Sociale (AMEPS)

Rue Sainte Thérèse, 47 à 6560 Erquelinnes | +32 (0)71/55.51.27
info@ameps.be
www.ameps.be

Institut Reine Astrid de Mons (IRAM)

Chaussée de Binche, 159 à 7000 Mons | +32 (0)65/40.41.92 | info@iramps.be
www.iramps.be

Collège technique Saint-Henri

Avenue Royale, 50/B à 7700 Mouscron | +32 (0)56/85.57.00 | promsoc@sthenri.be
www.sainthenri-promsoc.be

Centre d'Enseignement Supérieur pour Adultes (CESA)

Rue de Courcelles, 10 à 6044 Roux | +32 (0)71/45.11.08 | cesa@cesa.be
www.cesa.be

École des Femmes Prévoyantes Socialistes (FPS)

Avenue des Alliés, 2 à 6000 Charleroi | +32 (0)71/50.78.23
secretariat@ecole-fps-charleroi.be
www.ecole-fps-charleroi.be

Enseignement de Promotion Sociale d'Enghien (EPSE)

Rue du Village, 50 à 7850 Marcq (Enghien) | +32 (0)2/395.60.23 | info@epse.be
www.epse.be

pôle hainuyer

UMONS Université de Mons

UCLouvain

ULB Université Libre de Bruxelles

HEH.be

HELHa Haute École Louvain en Hainaut

Province de Hainaut – Haute École Condorcet

ARTS2 École Supérieure des Arts – Academy of Arts

ACT Académie Beaux-Arts Tournai

St-Luc ESA Tournai

EPS Enseignement de Promotion Sociale

Editeur responsable : ASBL Pôle hainuyer | Place du Parc, 20 - 7000 Mons | **www.polehainuyer.be**